



Return and Refund Policy

Last updated: January 16, 2022

Thank you for booking a session at Hi Roller Indoor Skating Rink.

If, for any reason, You are not completely satisfied with a purchase We invite You to review our policy on refunds and returns.

The following terms are applicable for any products that You purchased with Us.

Interpretation and Definitions

Interpretation

The words of which the initial letter is capitalized have meanings defined under the following conditions. The following definitions shall have the same meaning regardless of whether they appear in singular or in plural.

Definitions

For the purposes of this Return and Refund Policy:

Company (referred to as either "the Company", "We", "Us" or "Our" in this Agreement) refers to Hi Roller Skate and Recreation Pte Ltd, 1 Pasir Ris Close, E!HUB @ Downtown East, #05-103.

Goods refer to the items offered for sale on the Service.

Orders mean a request by You to purchase Goods from Us.

Service refers to the Website.

Website refers to Hi Roller Indoor Skating Rink, accessible from hirollersingapore.com

You means the individual accessing or using the Service, or the company, or other legal entity on behalf of which such individual is accessing or using the Service, as applicable.



Your Rescheduling Rights

You are entitled to reschedule Your Order within 7 days from your date of purchase, before the date of your session, without giving any reason for doing so.

In order to exercise Your right of rescheduling, You must inform Us of your decision by means of a clear statement. You can inform us of your decision by:

By email: info@hirollersingapore.com

By phone number: +6596944094

Conditions for Rescheduling

In order for the service to be eligible for rescheduling, please make sure that:

- The Goods were purchased in the last 7 days
- The time of rescheduling is before the original date and time of booking

The following Reservations cannot be rescheduled:

- The request for rescheduling is made after the date and time of original Reservation

We reserve the right to refuse rescheduling of any Goods that does not meet the above return conditions in our sole discretion.

Contact Us

If you have any questions about our Returns and Refunds Policy, please contact us:

By email: info@hirollersingapore.com

By phone number: +6596944094